No. 1/2568

Important Notice to the customers who invest in offshore securities with Krungsri Securities PCL.

Date: 5 September 2025

Subject: Notification of Two-Factor Authentication (2FA) through Krungsri Securities iGlobal Program Attention: Customers who invest in offshore securities through Krungsri Securities iGlobal Program

Reference is made to the information received from the offshore securities trading program provider. We, Krungsri Securities Public Company Limited ("Company"), have been notified that the Monetary Authority of Singapore (MAS), the financial regulatory authority of Singapore, requires all securities trading program providers to implement Two-Factor Authentication (2FA) for identity verification of all investors who trade securities through such programs, to secure online securities trading transactions and prevent unauthorized access or transactions.

In alignment with such requirements, the customers will be required to verify identity before accessing Krungsri Securities iGlobal Program both on website and via mobile application, **starting from 12 September 2025 onwards**, to ensure seamless securities trading transactions.

By logging into such Program, the customers will be required to enter username and password. Once entered, a One-Time Password (OTP) will be sent to the registered mobile phone number for identity verification before accessing the Program.

To facilitate the activation of the Two-Factor Authentication, we have prepared a **User Guide for Enabling Two-Factor Authentication (2FA)** (Click to view the User Guide for <u>website</u> or <u>mobile</u>).

We sincerely appreciate your continued trust in using our services. Should you have any questions or require further information regarding the foregoing activation of the Two-Factor Authentication, please contact your financial and investment advisor or the Company's Overseas Investment Sales Department by phone at (66) 2-638-5500, (66) 2-659-7777 during business days and hours.

Please be informed accordingly.

Yours faithfully, Krungsri Securities Public Company Limited Overseas Investment Sales Department